

## Dragonfly pre-paid phone card

### CONDITIONS AND OTHER CHARGES

The rates quoted are the per minute rates for calculating call charges. Rates include GST and are current as at 28/09/2009.

**The total call charge will be affected by the following:**

- Rates are subject to international carrier rates and may change without notice
- Service fee of 5 cents is charged on the day when the phone card is first used and daily thereafter
- Calls are charged in 5 minute blocks, minimum of 5 minutes charge per call
- Final call charges rounded up to the nearest 5 cents
- A disconnection fee of 30 cents applies for every call greater than 10 minutes
- A connection fee of 30 cents applies for every call to Cambodia include mobile, India include mobile, Laos include mobile, Nepal include mobile, Pakistan include mobile, Sri Lanka include mobile and Vietnam include mobile.
- Higher charges will apply to operator assisted calls, calls to satellite phones and calls to special or premium services
- Calls to nationwide 1300 access numbers incur an additional per minute surcharge of 12 cents for calls from landline phones & additional charges will apply for calls to nationwide 1300 access numbers made from mobiles & pay phones. Calls to 1800 access numbers incur 18 cents per minute surcharge
- Higher charges may apply for calls to mobile phone in some destinations
- Calls to satellite phones and fax services may be blocked

Calls to special or premium services may be blocked. The advertised rates are only applicable for calls made on the Dragonfly phone card. Higher charges apply to USA Hawaii and USA Alaska. Local or mobile phone charges will apply, and are billed by your phone carrier. The \$10 card has a validity of 3 months from first use or last recharge. Please check the rate table that some countries have additional connection fee. **For regular updates of our products and services, full terms and conditions and a list of current rates, fees and charges for all countries you can call on the Dragonfly card please contact our Customer Service Centre on 1300 736 900.**